RCMP MEMBERS Determination Process for Access to Occupational Health Benefits

The RCMP Determination Process for Access to Occupational Health Care (OHC) Benefits is an internal administrative process used to assist in identifying whether an illness or injury is work-related. The purpose of this process is to ensure that members are directed to the appropriate envelope of benefits.

If an incident leads the member to seek medical treatment, or to miss time from work, the member seeking access to OHC Benefits must ensure that their treating practitioner provides their report to the divisional Occupational Health and Safety Services (OHSS). The member should also reach out to OHSS to ensure that the Hazardous Occurrence Investigation Report (LAB1070) has been received.

Reports must be completed as soon as possible following the reporting of an injury. Even if the member has not missed work, they may require medical treatment. Timely reporting will facilitate the administration of the Determination Process and ultimately the payment of such services under the OHC Benefits Program.

The divisional OHSS will review the LAB 1070 and medical information, and may request additional information from the member. If a positive determination is confirmed, the member will be advised of their eligibility to access OHC Benefits. Treatment plans must still be reviewed by OHSS as per policy (AM - ch. XIV.1. Health Care Entitlements and Benefits Programs).

If the divisional OHSS is unable to confirm that the injury or illness is work-related, the member's file is sent to the Disability Management & Accommodation Programs (DMAP) in Ottawa for determination.

If you have any questions about the Determination Process, please contact your divisional OHSS or send an email to: <u>Member_Determination_Process-Membre_Processus_Determination@rcmp-grc.gc.ca</u>.

Members who are ill or injured, regardless of the nature or cause of their injury or illness, have access to the Disability Management and Accommodation Program. The program is founded on a collaborative, team-based approach with a goal to support an ill or injured member to remain at work, or to facilitate a safe and timely return to work. Members have access to full-time Disability Management Advisors, located in each division, who serve as a primary point of contact and coordinate case management activities.

Toolkits on the Disability Management and Accommodation Program are available by e-mail. Click on the title of a toolkit in the list below. This will automatically generate a GroupWise message. **Do not modify the Subject line.** You will receive an auto reply message with the requested guide attached.

- Information for Members
- Information for Supervisors
- Disability Management and Accommodation Process

Reference

- Disability Management and Accommodation Program Infoweb
- Disability Management and Accommodation Program Manual
- Disability Management and Accommodation Program Training for Supervisors